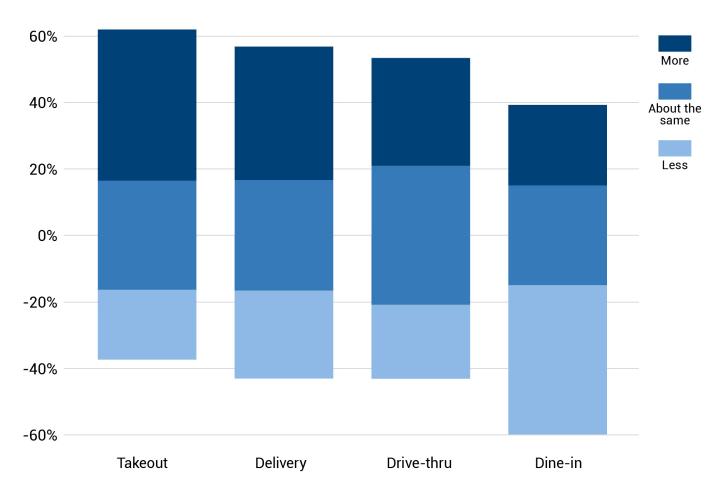


## How does your frequency of restaurant usage compare to last year?



Source: Pulse of the Industry study, Presto, June 2022.

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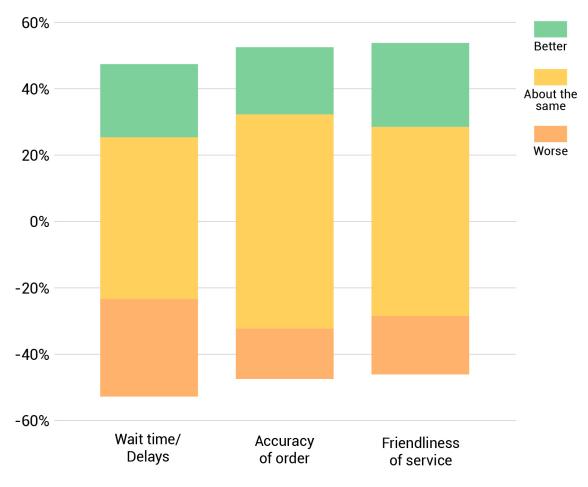
SAN CARLOS, Call (July 19, 2027)—Over the past two years, division, compared to last year, On the other hand, nearly hill of the survey respondents (4ths) are more likely to order takeout and only 25% of those surveyed more likely to use done in compared to last year. On the other hand, nearly hill of the survey respondents (4ths) are more likely to order takeout and only 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 10 percentage of the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and only 25% are less than 25% or the survey respondents (4ths) are more likely to order takeout and or the survey respondents (4ths) are more likely to order takeout and or the survey respondents (4ths) are more likely to order takeout and order takeout

These are among the findings of the Presto Pulse of the Industry study ("Presto Pulse"), a survey designed to understand customer trends and perceptions related to restaurant usage, quality of service, and receptiveness to automation technology

The control of the co

When added both the quality of their of white reportance, the vest majority of respondents (77%) (it the altustion is the same or worse than last year. Long wait time was identified as the biggest issue with 27% of respondents saying it has gotten significantly worse over the past year. Friendliness of service came in second worst with 19% saying it has become worse. So while demand is shifting towards the direction of the same of the

# How does your drive-thru experience compare to last year?



Source: Pulse of the Industry study, Presto, June 2022.

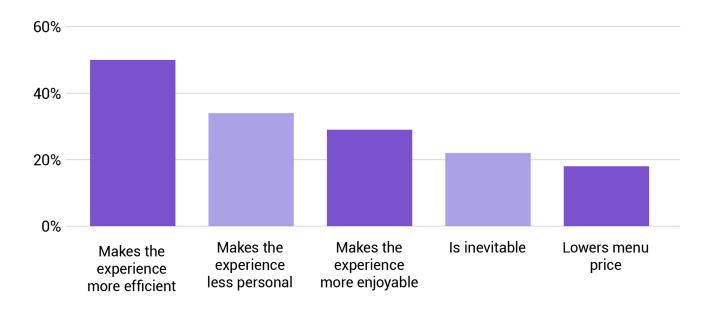
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"in many drive-thrus it's difficult to hear the person taking your order," said one respondent. "This leads to flustration and inaccurate orders."
"Use technology to make the order process feater," said another respondent.
So how can the situation be miligisted? "Pilik of those surveyed frought that automation technology is critical for smooth operations of a faither any form of the personalized service and may make the overall appetration less personal.

So how can this situation be misglapid 78% of those surveyed brought that allocation instructions is extracted in the situation of the missing of of the

We need a dive that with shorter wall tense, "according to one exponder." Automated order taking," designated late let be advanced order order, and "taket powered making a second order or door," and "taket powered making a second order or door," and "taket powered making a second order order order and the second order orde

### Please complete the sentence: "A restaurant's use of technology..."



Source: Pulse of the Industry study, Presto, June 2022.

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